



MIA Link

THE SHAREHOLDERS'
NEWSLETTER



A large, modern building with a distinctive curved facade and a pattern of vertical white panels. The building is set against a blue sky with scattered white clouds. A dark blue rectangular overlay is positioned in the lower-left quadrant of the image, containing text and a number.

Malta
International
Airport
inaugurates
Park East

10



Welcome TO THE MARCH ISSUE OF THE MIA LINK

Dear Shareholder,

As these extraordinary times continue to leave an impact on our everyday lives and our business, we would like to thank you for your continued support and confidence in Malta International Airport plc.

With the arrival of the first batches of vaccine in Malta, the end of the metaphorical tunnel momentarily appeared to be within reach. However, a wave of new restrictions and travel requirements implemented across Europe following the festive period, exacerbated by a lack of uniformity, continues to wash away consumer confidence in travel, keeping our industry's recovery at bay.

Given that this reality is expected to extend beyond our initial projections, the Company recently decided to implement new mitigation measures aimed at preserving liquidity and safeguarding the best interests of its stakeholders in the longer term.

Additionally, during a Company board meeting held on 24 February 2021, following a thorough analysis of the scenario within which the aviation industry is operating, a decision not to recommend the payment of a dividend for the financial year 2020 was deemed to be a prudent way forward in this regard. During the same meeting, the Company's financials for the year ended 31 December 2020 were approved and made available on www.maltaairport.com.

Despite the prevailing doom and gloom, 2020 had its silver linings as well, in the form of the inauguration of Park East and the completion of the first phase of the Cargo Village expansion project. The Covid-19 pandemic has clearly underscored the importance of diversification, and these investments - together with others which are in the offing – continue to widen our retail and property portfolio and are expected to support our medium-term recovery.

As a small token of our appreciation for your support, we have enclosed a set of vouchers, which can be used at Malta International Airport and SkyParks Business Centre. •

Merħba

Għażiż Azzjonist,

Hekk kif dawn iż-żminijiet bla preċedent qiegħdin ikompli jħallu impatt kemm fuq il-hajja ta' kuljum u kemm fuq l-operat tagħna, nixtiequ nirrigrażżjawk tal-appoġġ u l-kunfidenza tiegħek f'Malta International Airport plc.

Bil-wasla tal-ewwel konsenji tal-vaċċin f' Malta, feġġ u konsenji tħalli. Madankollu, mewġa ta' restrizzjonijiet ġodda u rekwiżiti sabiex wieħed jivvjaġġa, li ġew implimentati madwar l-Ewropa wara l-festi, flimkien ma-nuqqas ta' uniformità f'dawn ir-restrizzjonijiet, qeqħidha ikomplu jnaqqru l-kunfidenza tal-konsumatur fl-ivvjaġġar u jostakolaw l-irkupru tal-industrija taġħna.

Minħabba li din ir-realtà mistennija ttul lil hinn mill-projekzjonijiet inizjali tagħna, reċementem il-Kumpanijah hadet id-deċiżjoni li timplimenta miżuri ta' mitigazzjoni ġodda sabiex tippreserva l-likwiditā tagħha u tara l-Interessi tal-partijiet interessati jiġu mharsa.

Barra minn dan, waqt laqgħa tal-Bord tal-Kumpanija saret fl-24 ta' Frar 2021, wara analiżi bir-reqqa tal-isfond fiqiegħda topera l-industrija tal-avjazzoni, intlaħaqet id-deċiżjoni li ma jidher irrikkommandat il-ħlas ta' dividend għas-

sena finanzjarja 2020. Waqt l-istess laqgħa, il-finanzi tal-Kumpanija għas-sena li ntemmet fil-31 ta' Dicembru 2020 ġew approvati u ttellgħu fuq www.maltaairport.com.

Minkejja l-isfidi li ġabiet magħha s-sena, kien hemm ghadd ta' mumenti li nkoraġġewna nkomplu nimplimentaw l-pjan ta' investiment għat-tul tagħna u naqdfu lejn żminnijiet aħjar. L-inawġurazzjoni ta' Park East u t-testiġja tal-ewwel fażi tal-estensjoni tal-Cargo Village, flimkien ma' investimenti oħrajn, ser ikomplu jwessgħu l-portafoll tal-proprietà u l-bejgh tagħna u jghinu fl-irkupru tal-Kumpanija. Filwaqt li d-diversifikazzjoni dejjem kienet parti importanti mill-istrateġija tagħna, il-pandemija tal-Covid-19 kompliet turina kemm hi importanti d-diversifikazzjoni għat-tishħiħ tar-reżilienza tal-Kumpanija.

Fuq din in-nota, nixtiequ nerġġħu niringrazzjawkom tal-
appoġġ tagħkom u nfakkru kom li l-kupuni li jinsabu bisvit
din il-paġna jistgħu jintużaw f'għadd ta' hwienet fl-Ajruport
Internazzjonali ta' Malta u SkyParks Business Centre. •

MESSAGE FROM the CEO

Having joined Malta International Airport over a decade ago, I have never known the Company to shy away from a challenge, especially if this promised sustainable growth and evolution. Despite the fact that most of last year's challenges were thrust upon us when a bolt from the blue hit our thriving industry, we sought to maintain presence of mind as we carefully steered our business through uncharted waters and acted swiftly to safeguard the long-term interests of all our stakeholders.

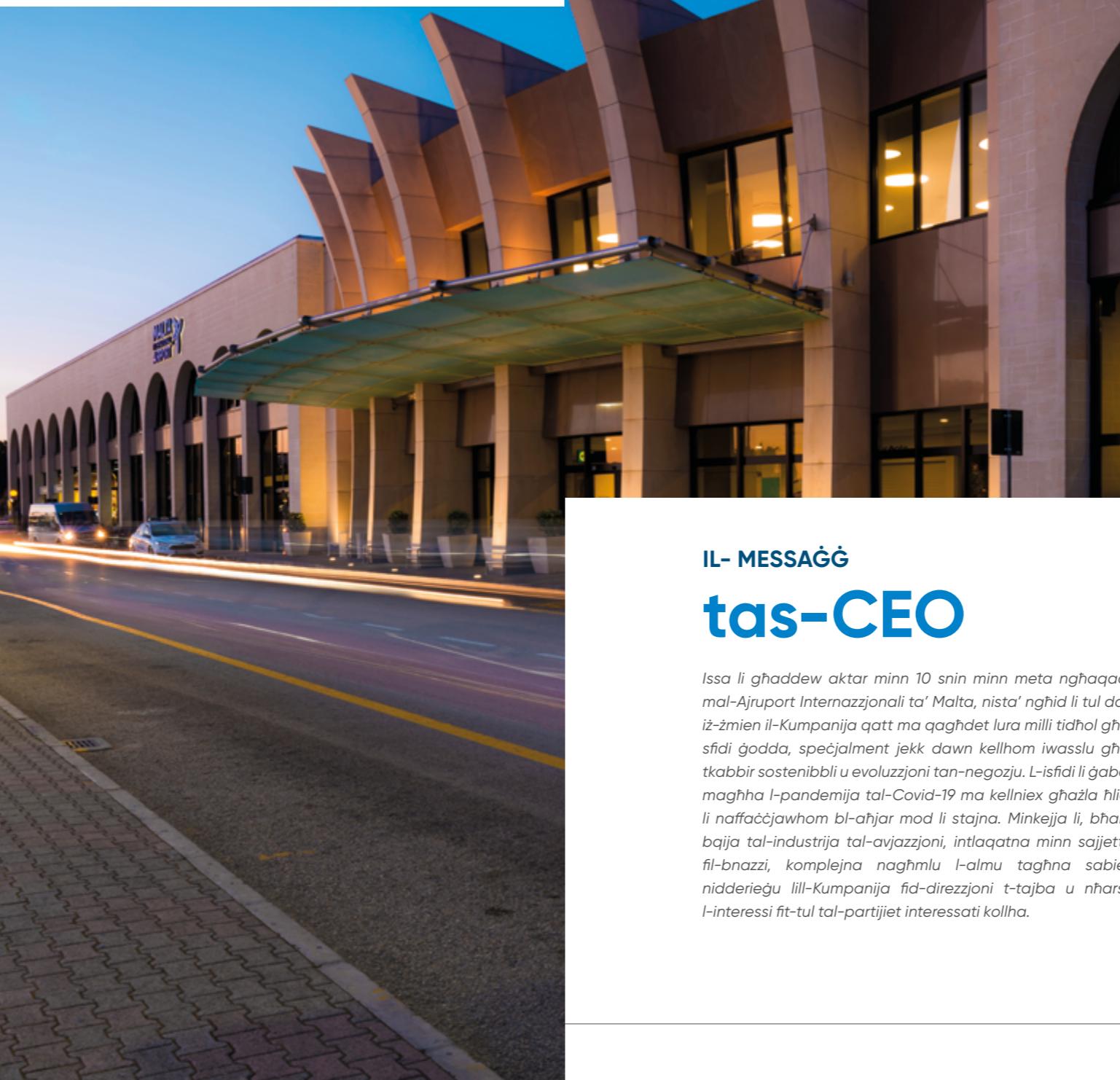
2020 was the Company's first loss-making year since the airport's privatisation in 2002. The blow of the Covid-19 pandemic to the Company's aviation and non-aviation segments led Malta International Airport to register a drop in total revenue of circa €70 million compared to 2019, just as the wider European airport community reported that cumulative revenues for 2020 were €30 billion down over 2019.

In parallel with action taken to safeguard Malta International Airport's liquidity, we retained our focus on being a good employer and airport operator, notably by making changes to the workplace and airport environment to provide the highest levels of health and safety in line with international and national protocols. Our efforts in this regard were rewarded with two prestigious accolades and a certificate of recognition handed by Airports Council International between November 2020 and February 2021.

The completion of our multi-storey car park – Park East, the conclusion of the first phase of the cargo village expansion project, and the replacement of old lighting systems with energy-efficient alternatives also constituted encouraging milestones in what has been an exceptionally difficult journey. In line with our long-term investment strategy, we also issued several calls for tenders in order to start laying the groundwork for infrastructural projects – such as the construction of Apron X – which are envisaged to support our gradual recovery to pre-Covid levels.

Despite our best efforts not to lose sight of our long-term business objectives, the way ahead remains shrouded in much uncertainty, especially since our initial recovery is highly dependent on external factors, such as the effective roll-out of vaccination programmes across Europe. This limbo situation prompted us to take further action to preserve our Company's liquidity and, once again, cooperation and understanding were forthcoming from stakeholders who were impacted by the decision to implement new cost-cutting measures.

To conclude on a more hopeful note, we are confident that both Malta International Airport and the wider travel industry are resilient to recover from this crisis in the medium to long term. The pandemic – and all the travel restrictions that ensued – has certainly served to remind us of the important – and to a certain extent irreplaceable – role air travel plays in enabling social, cultural and economic activity. As a Company, we remain committed to keep working with industry stakeholders towards days when air travel can once again safely facilitate this important activity. •



IL-MESSAGġ tas-CEO

Issa li għaddew aktar minn 10 snin minn meta ngħaqadt mal-Ajruport Internazzjonali ta' Malta, nista' ngħid li tul dan iż-żmien il-Kumpanija qatt ma qagħdet lura milli tidħol għal sħidi ġoddha, speċjalment jekk dawn kellhom iwasslu għal tkabbir sostenibbi u evoluzzjoni tan-negozju. L-isfidi li ġgħeb magħha l-pandemja tal-Covid-19 ma kellniex għażla ħlief li naffaċċjawhom bl-ahjar mod li stajna. Minkejja li, bħall-bajja tal-industrija tal-avjazzjoni, intlaqatna minn sajjetta fil-bnazzi, komplejnej nagħmlu l-almu tagħna sabiex niddiegieg lill-Kumpanija fid-direzzjoni t-tajba u nharsu l-interassi fit-tal-partijiet interessati kollha.

Is-sena 2020 kienet l-ewwel wahda li fiha l-Kumpanija ma għamlitx profitt sa mill-privatizzazzjoni tal-ajruport fl-2002 'i hawn. Id-daqqa li l-pandemja tat-lis-segmenti tal-avjazzjoni u l-proprietà u l-bejgh wasslet lill-Kumpanija sabiex tirregistra tnaqqis ta' madwar €70 miljun fid-dhul totali ghall-2020 meta mqabel mal-2019. Fuq livell Ewropew, rajna lill-komunità tal-ajruporti Ewropej thabbar li d-dhul kumulattiv għal dan il-grupp ta' ajruporti fl-2020 kien €30 biljun anqas mil-livell milhuq fl-2019.

B'mod parallel ma' azzjoni sabiex nissalvagwardjaw il-likwidità tal-Kumpanija, komplejnej bil-hidma tagħna sabiex inkunu impiegatur u operatur tal-ajruport tajjeb, notevolment billi għamilna tibdil kbir fuq il-post tax-xogħol u fit-terminal sabiex nippordu l-oħġla livelli ta' saħha u sigħrat f'konformità ma' protokoli internazzjonali u lokali. L-isforzi tagħna f'dan ir-rigward ġew ippremjati permezz ta' żewġ titli prestiġju u certifikat ta' rikonoxximent mogħtijin minn Airports Council International bejn Novembru 2020 u Frar 2021.

Matul it-triq li sa issa kienet tassew diffiċċi minhabba l-ostakoli li ġgħeb magħha l-pandemja, kien hemm ukoll ghadd ta' mumenti inkoraġġanti bħat-tlestitja tal-parkeġġ il-ġdid tagħna – Park East, il-konkużjoni tal-ewwel faži tal-proġett tal-estensjoni tal-cargo village, u s-sostituzzjoni ta' sistemi antiki ta' tidwil b'sistemi aktar effiċċenti fl-użu tal-enerġija. Barra minn hekk, f'konformità mal-istratgeġja tal-Kumpanija ta' investimenti fit-tul, hriġna wkoll diversi sejħiet għal offerti sabiex bil-mod nibdew inwittu t-triq għal proġetti infrastrutturali – bħall-iż-żviluppi ta' Apron X - li mistenni jnnejha matul il-vjaġġ tagħna ta' rukpru.

Minkejja li dejjem bqajna ffukati fuq l-objettivi tan-negożju għat-tul, il-futur qarib għadu mimli inċerċeza, speċjalment minhabba l-fatt li l-irkupru inizjali tagħna jiddependi ħafna minn ghadd ta' fatturi esterni bħall-implementazzjoni effettiva tal-programmi ta' tilqim madwar l-Ewropa. Din l-inċerċeza wasslitna sabiex nerġġu nieħdu azzjoni mmirata li tissalvagħwardja l-likwidità tal-Kumpanija. Għal darba oħra, erġajna sibna kooperazzjoni u fehim mill-partijiet interessati li ntaqqu mid-deċiżjoni li nimplimentaw mizuri ġodda sabiex innaqqsu l-ispejjeż.

Sabiex nikkonkludi fuq nota aktar pożittiva, nixtieq nagħlaq billi ngħid li ninsabu kufidenti li kemm l-Ajruport Internazzjonali ta' Malta u kemm l-industrija tal-ivvjaġġar usa' huma reżiljenti sabiex jirkupraw minn din il-krizi tul is-snini li ġejjin. Il-pandemja – u l-ħafna restrizzjoni jiet fuq l-ivvjaġġar li riżultaw – certament serviet sabiex fakkritna kemm hu importanti r-rol li għandu l-ivvjaġġar bl-ajruport sabiex ir-rota tal-attività ekonomika, soċċali u kulturali tibqa' ddur. Bhala Kumpanija, ahna nweġħdukom li ser inkomplu naħdmu mas-shab tagħna lejn jiem ahjar meta l-ivvjaġġar bl-ajruport jkun jista' jiffaċċilita mill-ġdid din l-attività hekk importanti. •

Detailed Traffic Update

2020 Traffic Round-Up

Malta International Airport ended what was initially set to be another year of traffic growth with 1,748,050 passenger movements, translating in a drop of 76.1 per cent over 2019. This is the weakest traffic result to be reported by Malta International Airport plc since the airport's privatisation in 2002, when full-year traffic stood at 2.6 million passenger movements.

Data made available by Airports Council International (ACI) shows that European airports in general suffered the same plight last year, with this airport group registering an overall contraction in passenger traffic of 79.6 per cent. The same organisation recently reported that European air traffic for 2020 had dipped to pre-1995 levels.

January 2021 Traffic though MIA and Travel Restrictions

In stark contrast with January 2020, which had grown by 14.2 per cent over the previous year, January 2021 registered a staggering drop of 90.7 per cent in passenger traffic. The first month of 2021 saw Malta International Airport welcome only 38,938 passengers, which is roughly equivalent to a three-day operation in January 2020.

This drop was reported in parallel with the introduction of a slew of travel bans and more stringent requirements across Europe, including in important source markets such as the United Kingdom, Belgium and the Netherlands.

Malta International Airport registered significant drops in weekly flight frequencies for January. From among Malta International Airport's top airports for the month, Rome Fiumicino was hardest-hit, as the 27 weekly flights operated in January 2020 were whittled down to just eight in January 2021.

Changing travel requirements and restrictions also had an impact on overall connectivity, with Malta International Airport's direct connections being limited to just 28 scheduled routes in January 2021 as opposed to 99 scheduled routes operated in January 2020.

Loss of Routes and Rebuilding Connectivity

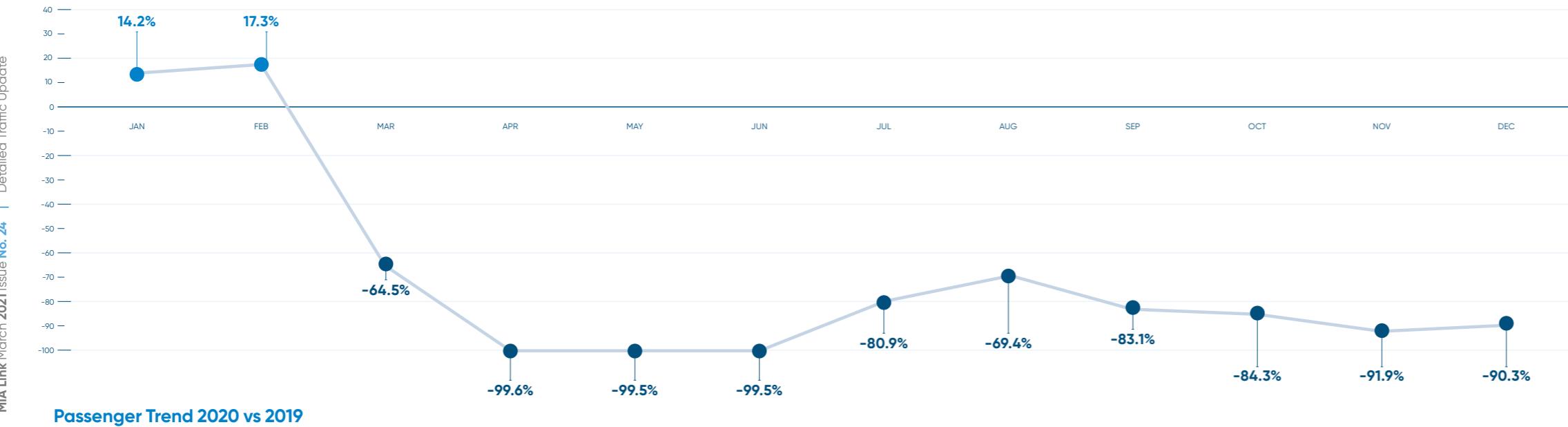
In a letter penned jointly by Airports Council International and the European Travel Commission, it was highlighted that the number of European routes lost since the beginning of the pandemic had neared the 7,000 mark in January 2021.

While Malta International Airport is currently offering a reduced winter flight schedule when compared to previous years, the Company's traffic development team is actively working with key tourism stakeholders on rebuilding the island's connectivity in a sustainable manner.

2021 Forecasts

In January 2021, Malta International Airport announced that due to the fluidity of the situation and limited visibility of the way ahead, it would not be publishing the Company's customary beginning-of-year financial guidance and traffic forecast.

On a European level, Airports Council International issued a revised passenger traffic forecast for 2021 at the end of January. The airport organisation is forecasting low levels of traffic for European airports in the first two quarters of the year, followed by the start of recovery in the third quarter of 2021, subject to the effective roll-out of vaccination programmes and the partial lifting of travel restrictions. •



Rapport tat-Traffiku Ddettaljat

Harsa lejn is-Sena 2020

Is-sena 2020 kellha tkun waħda li fiha l-Ajrūport Internazzjonali ta' Malta kompli jirregistra tkabbir fit-traffiku. Madankollu, is-sena ngħalqet fuq nota tas-sew differenti bl-ajrūport jirrapporta li matul l-2020 irregistra biss 1,748,050 moviment tal-passiġġieri, jiġifieri tnaqqis ta' 76.1% fuq l-2019.

Dan huwa l-aktar riżultat tat-traffiku baxx li qatt ġie rrapportat minn Malta International Airport plc minn meta l-ajrūport ġie privatizzat fl-2002 'l-hawn. Dik is-sena t-traffiku tal-passiġġieri kien laħhaq it-2.6 miljun moviment.

Data li ġiet ippubblikata minn Airports Council International (ACI) turi li s-sitwazzjoni għall-ajrūporti Ewropej b'mod ġenerali kienet l-istess, b'dan il-grupp ta' ajrūporti jirregistra tnaqqis ta' 79.6% fit-traffiku tal-passiġġieri. L-istess organizzazzjoni rrapportat ukoll li l-ivvjaġġar bl-ajru fl-Ewropa għas-sena 2020 niżel għal livelli aktar baxxi minn dawk irrapportati fl-1995.

It-Traffiku ta' Jannar 2021 u r-Restrizzjonijiet fuq l-ivvjaġġar

B'kuntrast ma' Jannar 2020, xahar li fih l-Ajrūport Internazzjonali ta' Malta rregistra żieda ta' 14.2% fin-numru ta' passiġġieri fuq is-sena ta' qabel, f'Jannar 2021 ġie rrapportat tnaqqis ta' 90.7% fit-traffiku. Fl-ewwel xahar tal-2021, l-Ajrūport Internazzjonali ta' Malta laqa' biss 38,938 passiġġier, total li huwa kumparabbi man-numru ta' passiġġieri li għaddew mill-istess ajrūport fi tliet ijiem f'Jannar 2020.

Dan it-naqqis ġie rrapportat hekk kif fl-Ewropa ġew introdotti ghadd ta' projbizzonijiet u restrizzjonijiet fuq l-ivvjaġġar, inkluż fi swieq importanti għall-Ajrūport Internazzjonali ta' Malta bħar-Renju Unit, il-Belġju u n-Netherlands.

L-Ajrūport Internazzjonali ta' Malta rregistra tnaqqis sinifikanti fil-frekwenzi ta' titjiriet fil-ġimħha. Minn fost l-aktar ajrūporti popolari ghax-xabar, l-Ajrūport ta' Fiumicino f'Ruma tilef l-aktar titjiriet, hekk kif is-27 titjira li kieno operati f'Jannar 2020 fuq baži ta' kull ġimħha, niżlu għal tmien titjiriet fil-ġimħha f'Jannar 2021.

Rekwiżi u restrizzjonijiet fuq l-ivvjaġġar li komplew jinbidlu kelhom ukoll impatt fuq il-konnettivitāt b'mod ġenerali. Fil-fatt, f'Jannar 2021 il-konnessjonijiet diretti tal-Ajrūport Internazzjonali ta' Malta kieni limitati għal 28 rottu skedati, filwaqt li f'Jannar 2020 it-total kien ilahhaq 99 rottu skedati.

Rotot Mitlufin u l-Bini mill-Ġdid tan-Netwerk

F'ittra miktuba b'mod konġunt minn Airports Council International u l-European Travel Commission, ġie nnutat li mill-bidu tal-pandemija sa Jannar 2021, kieno ntilfu kważi 7,000 rottu fl-Ewropa.

Filwaqt li l-Ajrūport Internazzjonali ta' Malta bhalissa qiegħed joffri skeda ta' titjiriet limitata għall-istaġġun tax-xitwa, specjalment meta mqabbel ma' snin oħrajn, il-hidma tat-tim tal-iż-żiell u kollaborazzjoni ma' entitajiet prinċipali fl-industrija tat-turiżmu, ma qatgħet xejn. Din il-hidma hija mmirata lejn il-bini gradwali u sostennibbi tan-netwerk tal-ajrūport.

Tbassir għall-2021

F'Jannar 2021, l-Ajrūport Internazzjonali ta' Malta ħabbar li minhabba l-evoluzzjoni kostanti tas-sitwazzjoni li kienet qiegħda tillimita l-viżibbiltà għax-xur li ġejjin, il-Kumpanija ma kellhiex biżżejjed informazzjoni sabiex tkun tista' tippordi gwida affidabbi lis-suq, bhalma kienet tagħmel fi snin oħrajn fil-bidu tas-sena.

Fuq livell Ewropew, Airports Council International ippubblikat tbassir rivedut fir-rigward tat-traffiku tal-passiġġieri. L-organizzazzjoni qiegħda tipprevedi li livv baxx ta' traffiku għall-ajrūporti Ewropej fl-ewwel nofs tas-sena, ser jiġi segwit minn sinjal ta' rkupru fit-tielet kwart tal-2021. Dan l-irkupru jiddependi fuq l-implimentazzjoni effettiva tal-programmi ta' tilqim u t-tnejħiha parzjali ta' restrizzjonijiet eżistenti fuq l-ivvjaġġar. •

MALTA INTERNATIONAL AIRPORT CLINCHES Two prestigious awards and a certificate of recognition

2020 may have been an exceptionally challenging year, but the team and stakeholders at Malta International Airport certainly rose to the occasion. Testimony to this are two prestigious accolades awarded to Malta International Airport by Airports Council International (ACI) Europe in recognition of the Company's efforts – both as an airport operator and an employer – to respond to the onslaught of challenges brought by Covid-19.

During a virtual ceremony streamed from Brussels Airport in November 2020, ACI Europe announced the winning

airports in categories recognising excellence and noteworthy achievements in relation to operations, human resources, environmental innovation, accessibility, and digital transformation.

Malta International Airport beat stiff competition from shortlisted peers Porto Airport, Larnaka Airport, Aeroporti di Roma, Aeroporto di Bologna and Aéroport Toulon Hyères in two different categories to scoop the Best Airport Award by size and the HR Excellence Award. The awards were accepted virtually on behalf of the team by Senior Technician Philip

Borg, whose career at the airport spanned almost three decades, and the Head of HR, Strategy and Marketing Tina Lombardi.

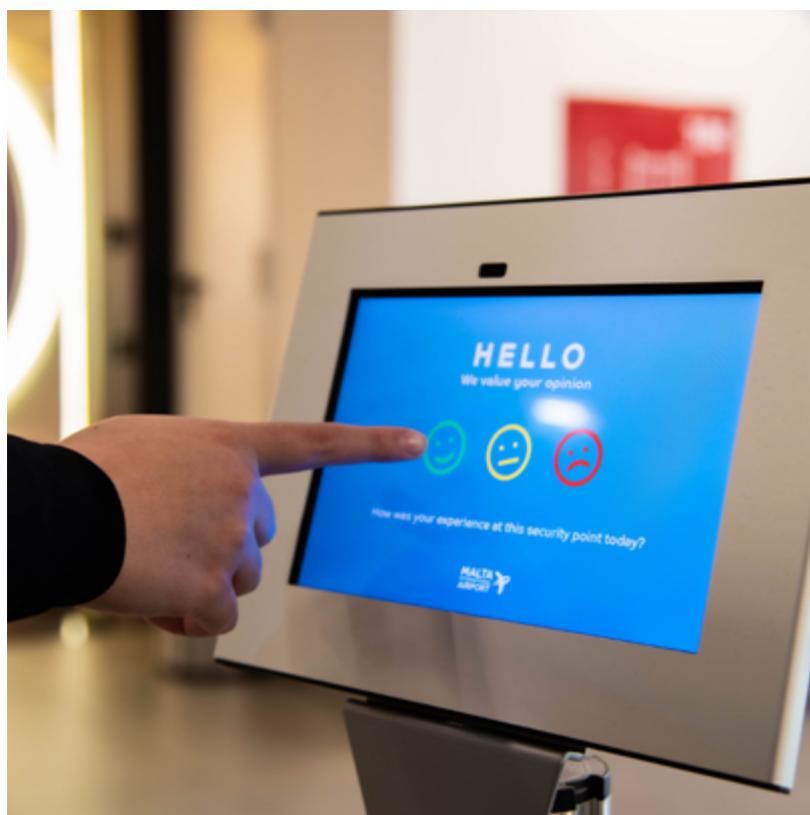
A panel of judges from respected institutions such as the European Commission, EUROCONTROL and SESAR JU, commended Malta International Airport's work in creating a safe airport environment whilst being mindful of new passenger needs and passenger feedback.

The judging panel identified the setting up of a special Airport Care Team, the segregation of the terminal into zones, and the use of technology in ensuring social distancing is respected as the initiatives which distinguished Malta International Airport from its peers, allowing it to claim the Best Airport Award.

A separate panel in the HR Excellence category praised Malta International Airport's communication with its employees, the company's initiatives to safeguard the team's physical and mental wellbeing, and the launch of e-training and recognition platforms allowing the team to continue learning and feeling engaged throughout the crisis.

Hot on the heels of these achievements, Airports Council International World also awarded Malta International Airport a certificate of recognition through its 'Voice of the Customer' initiative. The newly launched initiative seeks to recognise airports whose commitment to collecting passenger feedback, especially during the pandemic, is commendable, whilst incentivising other airport operators to follow suit.

Out of 1,933 airports worldwide represented by Airports Council International World, 140 member airports received this prestigious certificate in recognition of their exceptional commitment to listening and engaging with customers during the Covid-19 pandemic. ■



Żewġ unuri prestiġjuži u ċertifikat ta' rikonoxximent

GHALL-AJRUPORT INTERNAZZJONALI TA' MALTA

L-isfidi bla preċedent li ġabet magħha s-sena 2020 ma qatgħux qalb it-tim tal-Ajrport Internazzjonal ta' Malta li għamel l-almu tieghu sabiex jinnaviga bahar ta' sitwazzjonijiet kompletament ġodda. Il-hidma tal-Ajrport Internazzjonal ta' Malta – kemm bħala operatur u kemm bħala impiegatur - ġiet rikonoxxta minn Airports Council International (ACI) Europe f'Novembru 2020 bl-ġħoti ta' żewġ unuri prestiġjuži.

Waqt cerimonja virtwali li xxandret mill-ajrport ta' Brussell, ACI Europe ħabbar liema kien l-ajrporti rebbieha ghall-kisbiet notevoli tagħhom fil-kategoriji tal-operat, ir-riżorsi umani, l-innovazzjoni ekoloġika, l-aċċessibbiltà u t-trasformazzjoni digħiġi.

L-Ajrport Internazzjonal ta' Malta għeżeb kompetizzjoni iebxa mill-finalisti Porto Airport, Larnaka Airport, Aeroporti di Roma, Aeroporto di Bologna u Aéroport Toulon Hyères f'żewġ kategorji sabiex rebah il-premji tal-Aqwa Ajrport skont id-daqs u tal-Eċċellenza fir-Riżorsi Umani. Dawn il-premji ġew aċċettati b'mod virtwali f'isem il-bqija tat-tim minn Philip Borg, li għamel kważi 30 sena jaħdem mal-Kumpanja, u Tina Lombardi I-Kap tar-Riżorsi Umani, I-Strateġija u l-Marketing.

Ġurja magħmula minn rappreżentanti ta' diversi organizzjonijiet u istituzzjonijiet, inklużi l-Kummissjoni Ewropea, SESAR JU u EUROCONTROL, faħħru x-xogħol tal-Ajrport Internazzjonal ta' Malta sabiex joħloq ambjent sigur fl-ajrport u-l-impenn tiegħu sabiex jindirizza bżonnijiet ġodda tal-passiġġeri billi jikkunsidra l-feedback tagħhom.

Il-ġurja identifikat it-twaqqif tal-Airport Care Team, is-segregazzjoni tat-terminal f'żoni u l-użu tat-teknoloġija sabiex jinżammu d-distanzi soċjali bhala l-injizzjattivi li wasslu lill-Ajrport Internazzjonal ta' Malta sabiex jegħleb ajrporti finalisti oħrajn u jirba l-it-titlu ta' L-Aqwa Ajrport skont id-daqs.

Panel ta' ġurja fil-kategorija tal-Eċċellenza fir-Riżorsi Umani fahhar il-komunikazzjoni tal-Ajrport Internazzjonal ta' Malta mat-tim, l-injizzjattivi tal-kumpanija sabiex tissalvagħwardja l-benċessi tal-haddiema, u t-tredja ta' pjattaformi onlajn ta' tħalli u rikonoxximent sabiex it-tim seta' jkompli jitharreġ u jħossu mmotivat matul il-kiżi.

Fit-xur biss wara li l-Ajrport Internazzjonal ta' Malta rebah dawn l-unuri, irċieva ċertifikat ta' rikonoxximent minn Airports Council International World bhala parti mill-injizzjattiva tal-organizzazzjoni bl-isem 'International Voice of the Customer'. Din l-injizzjattiva tnediet reċentement sabiex jiġi rikonoxxti l-isforzi ta' certi ajrport sabiex jiġi l-feedback tal-passiġġeri tagħhom, speċjalment waqt il-pandemja tal-Covid-19, u sservi ta' inċentiv għal ajrporti oħrajn sabiex jagħmlu l-istess.

Minn fost 1,933 ajrport madwar id-dinja li huma rappreżentati minn Airports Council International World, 140 ajrport membru nghataw dan iċ-ċertifikat b'rkonoxximent tal-impenn tagħhom sabiex jikkommunikaw mal-passiġġeri u jifmu l-bżonnijiet tagħhom hekk kif il-pandemja tal-Covid-19 ġabet bidliet kbar fl-industrija tal-avjazzjoni. ■



Malta International Airport inaugurates Park East

Less than two years after the start of construction works on Malta International Airport's new multi-storey car park, Park East welcomed its first users in November 2020. The €20 million project, which was completed within budget, was one of two major retail and property investments which were not put on hold by the Company in the context of the Covid-19 pandemic.

An enhanced airport experience

In line with the Company's vision of service excellence, Park East will further enhance the airport experience - especially once passenger traffic starts to pick up - through the provision of around 1,300 covered parking spaces sheltering users' vehicles from the elements.

The complex also provides a centralised area of operation for 17 car rental companies. The process of renting a car has become even simpler given that travelling guests

can now pick up and drop off their vehicle, as well as settle any related paperwork, in one place. For further comfort and convenience, the multi-storey car park will be connected directly to the main terminal building through an underground tunnel and a covered walkway, works on which are currently underway.

A net-zero energy complex

Park East is envisaged to be a net-zero energy complex by means of a roof-mounted 750 kWp photovoltaic system, which will also provide shelter for cars parked on the building's open-air level.

A call for offers for the supply, installation and commissioning of this system, which was issued towards the end of 2020 and garnered sufficient interest, will allow the Company to proceed with the selection process. •

L-Ajrupert Internazzjonal ta' Malta jinawgura Park East

Inqas minn sentejn wara li nghata bidu għall-izvilupp ta' parkeġġ b'diversi sulari ġidid, Park East laqa' l-ewwel utenti t'Novembru 2020. Il-proġett li sewa lill-Kumpanija €20 miljun, u li tiesta bil-baġit allokat, kien wieħed minn żewġ investimenti prinċipali li ma ġewx sospizi mill-Kumpanija minħabba l-pandemja tal-Covid-19.

Esperjenza mtejba fl-ajrupport

F'konformità mal-viżjoni tal-Kumpanija li tiprovd i-l-aqua servizz u faċilitajiet lill-viżitaturi u lill-passiġġieri, Park East ser ikompli jtejjeb l-esperjenza fl-ajrupport – speċjalment ladarba l-industrija tal-ivvaġġar tibda tirkupra – permezz ta' madwar 1,300 spazju ta' parkeġġ mghottija li jiaprovd luuq mill-elementi.

Il-kumpless jiaprovd wkoll żona centralizzata ta' operat għal 17-il kumpanija ta' kiri tal-karozzi. Il-proċess sabiex wieħed jikri karozza issa sar wieħed aktar konvenjenti, minħabba li l-passiġġieri jistgħu jiġi u jhalla vettura,

kif ukoll jimlew u jissottomettu kwalunkwe dokument neċċesarju, f'post wieħed. Għal aktar konvenjenza, il-binja ser tiġi konnessa b'mod dirett mal-binja tat-terminal permezz ta' minn u passaġġi mghotti, li għadhom qiegħdin jinbw.

Binja ekoloġika

Park East huwa maħsub li jkun kumpless mingħajr konsum nett ta' enerġija grazzi għall-installazzjoni ta' sistema fotovoltaika 750 kWp fis-sular ta' fuq. Barra milli jaħni lill-ajrupport jiġi genera aktar enerġija nadifa, dawn il-pannelli ser joffru luuq mill-elementi lil vetturi pparkjati f'dan is-sular.

Lejn-l-ahhar tas-sena 2020, inħarġet sejha għal offerti għall-forniment, l-installazzjoni u l-ikkummissjonar ta' sistema ta' pannelli fotovoltaiki li attirat biżżejjed interess sabiex il-Kumpanija tkun tista' tipproċċedi bil-proċess tal-għażla. •

Lighting upgrades at Malta International Airport

EXPECTED TO LEAD TO SIGNIFICANT DROPS IN ENERGY CONSUMPTION

Two recent planned power outages at Malta International Airport have allowed for the modernisation of the airport's electrical infrastructure as part of a wider investment in a more robust energy supply. In parallel with works aimed at enhancing supply security, the Company has also successfully completed major lighting upgrades, which will contribute to a significant reduction in energy consumption and lowered CO₂ emissions.

Several locations around Malta International Airport, including the main car park, have benefitted from LED switchovers in the past months, but the most noteworthy improvements have been carried out on the airfield.

The new centre lights on Runway 13-31 are expected to consume 77% less energy than the previous system, while newly installed floodlights will illuminate Apron 9 at a fraction of the wattage of the old system.



Having had an energy-saving programme in place for the past years, Malta International Airport is no stranger to such lighting upgrades and the gradual replacement of existing equipment with more energy-efficient alternatives.

These green initiatives, coupled with the generation of more than 927,000 kWh of clean energy from the airport's PV panels, led the company to report a drop in its energy consumption for 2019 when compared to 2018, despite an increase of 7.4% in passenger numbers.

Malta International Airport formalised its commitment to the achievement of carbon neutrality status for emissions under its control by signing Airports Council International's landmark NetZero 2050 Resolution in 2019. The airport is also an active member of the multi-level Airport Carbon Accreditation Programme. •

Investiment f'tidwil aktar effiċjenti fl-użu tal-enerġija

SER JGHIN LILL-AJRUPORT IKOMPLI JONORA L-IMPENJI AMBJENTALI TIEGHU



Qtugħ ta' dawn ippjanat fl-Ajrport Internazzjonal ta' Malta ppermetta lill-Kumpanija ttejjeb l-infrastruttura tal-elettriku tagħha bhala parti minn investiment usa' fi provvista tal-enerġija aktar robusta. B'mod parallel ma' dawn ix-xogħlijiet immirati lejn it-titħej tas-sigurta tal-provvista, il-Kumpanija wettqet ukoll investiment importanti f'tidwil aktar effiċjenti fl-użu tal-enerġija, li mistenni jwassal għal konsum tal-elettriku aktar baxx u emmisionijiet tad-CO₂ immaqqas.

Kienu diversi żoni madwar il-kampus tal-Ajrport Internazzjonal ta' Malta, inkluż il-parkejjg prinċipali, li bbenifikaw mill-introduzzjoni ta' sistemi ta' tidwil LED, iżda l-aktar titħej notevoli f'dan ir-rigward sar fuq il-mitjar.

Is-sistema ta' tidwil centrali l-ġdidi ta' Runway 13-31 hija mistenni tikkonsma 77% anqas energija mis-sistema preċedenti, filwaqt li floodlights li ġew installati reċentement ser ikunu qiegħdin idawlu lil Apron 9 bl-użu ta' biss frazzjoni tal-enerġija użata mis-sistema preċedenti.

L-Ajrport Internazzjonal ta' Malta ilu għal dawn l-ahhar snin jissostitwixxi b'mod gradwal iż tidwil u tagħmir eżistenti b'alternativi aktar effiċjenti fl-użu tal-enerġija bhala parti integrali mill-isforzi ambjentali tieghu. Dawn l-inizjattivi ekoloġiči, flimkien mal-ġenerazzjoni ta' aktar minn 927,000 kWh ta' enerġija nadifa mill-pannelli fotovoltaċċi tal-ajrport, wasslu lill-Kumpanija sabiex tirregistra tnaqqis fil-konsum tal-enerġija tagħha bejn l-2018 u l-2019, minkejja li f'dan l-istess żmien il-passiġġieri zdiedu b'7.4%.

L-Ajrport Internazzjonal ta' Malta fformalizza l-impenn tieghu lejn il-kisba tan-newtralità karbonika meta ffirmar r-Riżoluzzjoni NetZero 2050 ta' Airports Council International. L-ajrport huwa wkoll membru attiv fl-Airport Carbon Accreditation Programme. •

THE MALTA AIRPORT FOUNDATION LAUNCHES

Foundation Talks

December saw the Malta Airport Foundation (MAF) launch a new initiative - Foundation Talks - consisting of a series of one-on-one interviews with experts and researchers with whom the Foundation has collaborated on a host of projects since its establishment in 2014.

The outbreak of the Covid-19 pandemic, which dealt a blow to both local and global organisations, derailed the plans of the Malta Airport Foundation to unveil completed projects in 2020, while investment plans for new projects relating to the country's natural and cultural heritage also had to be scaled back.

However, the Foundation treated these quiet months as an opportunity to explore more innovative ways to continue working towards its goal of preserving and promoting Maltese heritage and the environment, leading it to venture into the digital space for its latest initiative.

In collaboration with experts and researchers in several fields, the Foundation Talks series is geared at kick-starting an accessible conversation about the Maltese islands' cultural, artistic and environmental heritage. •



A Foundation Talk a month is published on Malta International Airport's FB channel, with three talks from the series having been streamed so far. The Foundation Talks series is also available on Malta International Airport's You Tube channel.



Andrew Schembri mill-NGO Žibet ta' bidu għas-serje permezz ta' taħditu dwar l-iskart li jispicċa fil-bahar. Il-MAF ikkollaborat ma' Žibet fl-2020 biex ġew installati żewġ Seabins f'Marsaxlokk u Marsascala.

Andrew Schembri from NGO Žibet kicked off the series with an insightful talk about marine waste. The MAF collaborated with Žibet in 2020 on the installation of two Seabins in Marsaxlokk and Marsascala.

IL-MALTA AIRPORT FOUNDATION TNIEDI

Foundation Talks

F'Diċembru 2020, il-Malta Airport Foundation nediet inizjattiva ġidida, Foundation Talks, li tikkonsisti minn serje ta' intervisti ma' esperti u riċerkaturi li l-Fondazzjoni kkollaborat magħhom sabiex twettaq numru ta' proġetti mit-twaqqif tagħha fl-2014 'l-hawn.

It-tifqigha tal-pandemja tal-Covid-19, li tat-daqqa ta' ħarta kemm lil-organizzazzjonijiet lokali kif ukoll dawk madwar id-dinja, fixklet il-pjanjiet tal-Malta Airport Foundation biex tiżvela proġetti li lesti iktar kmieni din is-sena, filwaqt li l-pjanjiet ta' investimenti fi proġetti ġoddha relatati mal-wirt naturali u kulturali tal-pajjiż ukoll kellhom jiġu riveduti.

Madankollu, il-Fondazzjoni sabet l-opportunità matul dawn ix-xhur iktar kwieti mis-soltu biex tfittex mezzi iktar innovattivi ta' kif tkompli tahdem biex tilhaq l-ghan tagħha li tippreserva u tippromwovi l-wirt u l-ambjent Malti.

Dan wassalha biex iddur lejn pjattatormi digħiġi għall-produzzjoni tal-iktar inizjattiva riċenti tagħha.

F'kollaborazzjoni ma' esperti u riċerkaturi f'diversi oqsma, is-serje Foundation Talks hija mmirata li tagħti bidu għal diskussjoni dwar il-wirt kulturali, artistiku u ambjentali tal-gżejjer Maltin. •

Foundation Talk ġidida qiegħda tiġi ppubblikata kull xħar fuq il-paġna ta' FB tal-Ajrport Internazzjonali ta' Malta – sa issa ġew ippubblikati tliet taħditi minn din is-serje. Is-serje hija disponibbi wkoll fuq il-kanal ta' You Tube tal-ajrport.

ANNUAL REPORT

Following changes to the law and Malta International Airport's Memorandum and Articles of Association, at the Company's Annual General Meeting held on 11 November 2020, the Company will no longer be distributing its annual report to its shareholders in hard copy by mail. The Company shall be publishing the annual report in electronic form on its website together with a company announcement that will inform the market that the annual report has been published and where it can be accessed.

This is envisaged to help the Company reach the two-fold aim of achieving significant reductions in costs related to the printing and postage of the annual report and honouring its commitment of operating in a more environmentally conscious manner.

Shareholders are however entitled to receive a hard-copy version of the annual report upon request.

Should you still wish to receive a copy of the Company's annual report, kindly fill in the form and return it to the Company in the enclosed envelope. Alternatively, you may send the requested details via email on shareholders@maltaairport.com.

Forms sent by post and details sent via email must reach the Company by the 26th of March 2021. •

ANNUAL REPORT REQUEST FORM

I, (NAME & SURNAME) _____

holder of ID card _____

and MSE number _____

would like to continue receiving a printed copy of Malta International Airport's annual report.

Signature _____

Date ____ / ____ / ____

Collection of Consent and Processing of Personal Data

In order for you to receive a hard copy of the annual report, we are required to process your (i) name and surname, (ii) ID card number, (iii) MSE number and (iv) postal address (the "Personal Data"). We process the Personal Data based on your consent, and this is permitted under Art. 6(1)(a) of the General Data Protection Regulation ("GDPR"). The purpose of processing your Personal Data is to ensure that a hard copy of MIA's annual report is delivered to you. By signing the declaration provided, you are agreeing to the processing of your Personal Data in line with the abovementioned legal basis and for the purpose stipulated above by MIA.

You are not obliged to provide us with the Personal Data. However, if you do not provide us with such Personal Data, we will not be able to provide you with a hard copy of our annual report.

Your Personal Data will be disclosed to third parties on a need-to-know basis and solely in order for MIA to provide you with a hard copy version of MIA's annual report. You have the right to request access to your Personal Data as

well as the right to rectify and, where applicable, erase any inaccurate, incomplete or immaterial personal data; to request restriction of processing, to object to processing and to request data portability for the data held by MIA. If you consider that the processing of your personal data is carried out in an unlawful manner, you may lodge a complaint with the Information and Data Protection Commissioner.

We shall retain your Personal Data until such time that your consent is withdrawn. You are free to withdraw your consent at any given time by making a request for such withdrawal to shareholders@maltaairport.com. Withdrawal of your consent shall not affect the lawfulness of the processing based on your consent prior to the withdrawal of your consent.

Should you require further clarification, please get in touch with our Data Protection Officer via e-mail on dataprotection@maltaairport.com or (+356) 2369 6268.

RAPPORT ANNWALI

Wara li saru bidliet fil-liġi u l-Memorandum u l-Artikoli ta' Assoċjazzjoni ta' Malta International Airport plc, fil-Laqqha Ĝeneralu Annwali tal-11 ta' Novembru 2020, il-Kumpanija mhix ser tkompli tibghat bil-posta kopja stampata tar-rapport annwali lill-azzjonisti. Il-Kumpanija ser tibda tippubblika r-rapport annwali fuq is-sit elettroniku tagħha flimkien ma' avviż li jinforma lis-suq li r-rapport annwali ġie ppubblikat u fejn jista' jiġi aċċessat.

Dan huwa maħsub li jgħin lill-Kumpanija tnaqqas b'mod sinifikanti l-ispejjeż marbutin mal-istampar u l-posta tar-rapport, filwaqt li tonora l-impenn tagħha li topera b'mod aktar ambjentalment responsabbi.

Madankollu, l-azzjonisti għandhom id-dritt li jirċieu kopja bil-posta tar-rapport annwali jekk jitkolli li jirċieu tali kopja.

Jekk tixtieq tkompli tirċievi r-rapport annwali tal-Kumpanija, jekk jogħġibok imla l-formola u ibghatha fl-envelop provdut. Alternattivament, tista' tibghat id-dettalji mitlubin fil-formola permezz ta' email fuq shareholders@maltaairport.com.

Kemm il-formoli mibgħutin bil-posta u kemm id-dettalji mibgħutin b'email għandhom jaslu għand il-Kumpanija sas-26 ta' Marzu 2021. •

FORMOLA SABIEX TKOMPLI TIRČIEVI KOPJA TAR-RAPPORT ANNWALI

Jiena, (ISEM u KUNJOM) _____

detentur tal-karta tal-identità _____,

u tan-numru tal-MSE _____,

nixtieq inkompli nirċievi kopja stampata tar-rapport annwali tal-Ajruport Internazzjonali ta' Malta.

Firma _____

Data _____ / _____ / _____

Ġbir ta' Kunsens u Proċessar tad-Data Personalni

Sabiex tkun tista' tirċievi kopja tar-rapport annwali, jeħtieġ li nipproċċaw (i) ismek u kunjomok, (ii) in-numru tal-karta tal-identità, (iii) in-numru tal-MSE, (iv) u l-indirizz postali (id-“Data Personalni”). Id-Data Personalni tiġi pproċċassata minna abbaži tal-kunsens tiegħek u skont l-Art. 6(1)(a) tar-Regolament Ĝenerali dwar il-Protezzjoni tad-Data (“GDPR”). L-ghan tal-ipproċċassar tad-Data Personalni huwa sabiex tkun tista' tirċievi kopja stampata tar-rapport annwali bil-posta. Meta tiffirmu l-formola provduta, tkun qed tagħti l-kunsens tiegħek li d-Data Personalni tiegħek tiġi pproċċassata skont il-baži ġuridika msemmija hawn fuq u għall-għanijiet stipulati mill-MIA.

Filwaqt li int, min-naħha tiegħek, m'intix obbligat tipprovdilna d-Data Personalni, jekk ma tagħmilx dan, min-naħha tagħna, ma nkunux nistgħu nibagħtulek kopja tar-rapport annwali bil-posta.

Id-Data Personalni tiegħek ser tintbagħħat lil partijiet terzi fuq baži ta' htiegħa ta' tagħrif u eskużiżiamente sabiex l-MIA tkun tista' tibgħatlekk kopja stampata tar-rapport annwali

bil-posta. Għandek id-dritt li titlob li tingħata aċċess għad-Data Personalni tiegħek kif ukoll li tirrettifika u, fejn ikun applikabbli, thassar kwalunkwe Data Personalni li ma tkun korretta, kompluta jew materjal; li titlob li ssir restrizzjoni fuq l-ipproċċassar, li toġżejjon għall-ipproċċassar u li titlob il-portabbiltà tad-data għad-data miżmura mill-MIA. Jekk tikkunsidra li l-ipproċċassar tad-Data Personalni tiegħek qiegħed isir b'mod illegittimu, tista' tressaq ilment quddiem il-Kummissarju għall-Informazzjoni u l-Protezzjoni tad-Data.

Id-Data Personalni tiegħek ser tinżamm minna sa dakħinhar li l-kunsens tiegħek jiġi ritrat. Inti liberu li tirtira l-kunsens tiegħek fi kwalunkwe ħin billi tibghat talba bil-miktub fuq shareholders@maltaairport.com. L-irrir tal-kunsens tiegħek ma jaffettwax il-leġġitmità tal-ipproċċassar abbaži tal-kunsens tiegħek qabel l-irrir ta' dan u l-istess kunsens.

F'każ li tkun tixtieq aktar informazzjoni, tista' tikkuntattja lill-Ufficijal tal-Protezzjoni tad-Data tal-Kumpanija fuq dataprotection@maltaairport.com jew (+356) 2369 6268.